502, Lok Nayak Bhawan, Khan Market, New Delhi 22.12.2023

#### Office Memorandum

## Subject: Vivad se Vishwas I (VsV I): Relief for MSMEs.

Attention is invited to this Department's OMs of even number dated 11.04.2023, 02.06.2023 and 15.06.2023 (copies enclosed) wherein detailed guidelines regarding the subject scheme were issued. Eligible claimants were permitted to submit claims, under the scheme, on Government e-Marketplace (GeM)/ Indian Railways eProcurement System (IRePS) portals between 17.04.2023 and 31.07.2023. It has been brought to the notice of this Department that eligible MSMEs could not lodge their claims on the portals because of lack of information about the scheme.

2. In view of above, it has been decided that eligible claims under the subject scheme can now also be submitted from 01.01.2024 to 31.03.2024, as per the scheme. All procuring entities, covered by the scheme, are requested to disseminate information about the scheme.

(Anil Kumar)

Deputy Secretary (Procurement Policy)

Tel.24621304

email: anil.kumar14@nic.in

To

- Secretaries of all Ministries/ Departments of Government of India for information and necessary action. They are also requested to inform above decision to all procuring entities under their administrative control.
- 2. Secretary, Department of Public Enterprise with a request to reiterate these orders in respect of public enterprises.
- 3. Secretary, Department of Financial Services with a request to reiterate these orders in respect of Public Sector Financial Institutions.
- 4. CEO/ GeM
- 5. Managing Director/ Center for Railways Information System.

264-C, North Block, New Delhi. 11<sup>th</sup> April, 2023.

# Office Memorandum

# Subject: Vivad Se Vishwas I - Relief for MSMEs: Revised order.

Government has been getting many references from Micro, Small and Medium Enterprises (MSMEs) regarding difficulties being faced by them in the last two years due to COVID 19 pandemic. The Government had provided certain benefits to the industry (including MSMEs) in Government contracts in the past. In continuation to the efforts of the Government in this regard, this Department had issued an OM of even number dated 06.02.2023. Many references have been received by this Department seeking clarifications on implementation of the scheme circulated on 06.02.2023. In this context, it has been decided to issue following instructions in supersession of this Department's OM of even number dated 06.02.2023 and 10.04.2023.

# The following parameters will determine eligibility for benefits under this scheme:

SN	Parameter	Ministry/ Desert Services		
İ	Nature of procurement eligible for the relief			
	Central government procurement entities to whom this scheme applies			
i	Nature of the supplier/ contractor eligible for the scheme	Registered as a Medium Small or Mail		
,	Eligible, contract	MSME may be registered for any category of Goods and Services.		
	Liquidated Damages (LD) or the damages levied under "Risk Purchase" (RP) or debarment action	Where original delivery period/ completion period stipulated in contract was between 19.02.2020 and 31.03.2022 (both dates are inclusive).  In case of risk purchase, the original delivery period of the main contract (and not the risk purchase contract) should be between 19.02.2020 and 31.03.2022.		

v Eligible tenders in case of forfeiture of Bid security (Earnest Money Deposit) or debarment action	Tenders, where date of closing of the tender was between 19.02.2020 and 31.03.2022 (both dates are inclusive).
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The following amount shall be refunded by the procuring entities as a relief under 3. this scheme after determining eligibility as per para 2 as above:

	a efection	Amount/ extent of relief
SN		95% of the performance security forfeited by the
		procuring entity.
	by the procuring entitles for	proceding offers
	failure to execute contracts by	
	the contractors.	95% of the Liquidated Damages (LD) deducted by
ii ·	Imposition of Liquidated	or 95% of the risk purchase amount realized by
11	damages (damages deducted	or 95% of the risk purchase amount
	for late deliveries) or the	the procuring entities from the MSME.
	damages levied under the risk	
	damages levied under the	1 Manay
	purchase.	95% of the Bid security (Earnest Money
iii	Bid security (Earnest Money	Dait) forfeited
	Deposit) forfeited	doharment DV ISSUE OF WILL
iv	Debarment of the contractor due	the processing clinics
1 9	to default in execution of eligible	appropriate shall he the date of such
	contracts/ eligible tenders under	date of form
	the scheme	order.
	the scheme	However, in case a firm has been
		ignored for placement of any contract due to
	8	
	2	the amont and the date of levocation direct
		order), no claim shall be entertained.

#### Notes:

- No interest shall be paid on such refund/ relief amount in any case. i.
- In case liquidated damages and/ or performance security and/ or damages under ii. risk purchase have been deducted in the same contract, total relief will be 95% of iii. LD forfeited plus 95% of the performance security forfeited plus 95% of the damages under risk purchase realized.
- For cases where recoveries/ forfeiture for liquidated damages and/ or performance security and/ or damages under risk purchase have not materialized/ completed, the cases shall be dealt on the principles of this circular under para 3 as above.
- Government e-Marketplace (GeM) has provided a dedicated link on their portal for implementation of this scheme. The link/ portal has the functionality for MSME Vendors to register their claims through its authorized personnel. For non- GeM Page 2 of 3

contracts of Ministry of Railways, MSME vendors will be required to register on IRePS (<a href="www.ireps.gov.in">www.ireps.gov.in</a>). The information regarding contracts for which claim is to be lodged on IRePS will be provided on GeM as well as IRePS. The broad features of this portal are as under:

- i. The registered contractor shall list out the eligible contracts on the portal. The list of the procuring entities is available through drop down menu on the portal. The details, such as contract number, contracting authority, Deducted/ forfeited amount, etc. will be submitted by the contractor on the portal.
- ii. GeM portal shall intimate through dashboard such details to the procuring entities to verify and refund the claim in terms of the eligibility etc. mentioned above and shall update the portal with the amount, date and transaction details of the payment. Procuring entities must approve/ reject the claim within 30 days of claim submitted by the contractor on the portal. Further, once claim is accepted, payment must be made and details are entered on the portal by the procuring entities within 30 days of the acceptance of the claim.
- iii. Pendency Reports to each procuring entity shall be provided by GeM.

5. The date of commencement of the scheme will be 17.04,2023 and claims can be submitted by 30.06.2023.

(Kanwalpreet) Director(PPD)

Tel.No. 2309 3811; email: kanwal.irss@gov.in

To

 Secretaries of all Ministries/ Departments of Government of India for information and necessary action. They are also requested to inform these provisions to all procuring entities under their administrative control.

Secretary, Department of Public Enterprises with a request to reiterate these orders in respect to public enterprises.

3. Secretary, Department of Financial Services with a request to reiterate these orders in respect to public sector financial institutions.

4. Secretary, Ministry of MSME with a request to monitor the procuring entities for implementation of the scheme.

Chief Secretaries/ Administrators of Union Territories/ National Capital Territory of Delhi.

6. CEO/ GeM.

Copy to: Chief Secretaries of all State Governments, for kind information, and with a request to consider formulation of similar schemes in their States.

> 264-C, North Block, New Delhi. 02.06.2023.

### Office Memorandum

Subject: Vivad Se Vishwas I - Relief for MSMEs.

Attention is invited to this Department OM of even number dated 11.04.2023 wherein instructions were issued for providing certain benefits to the Micro, Small and Medium Enterprises (MSMEs) under the above mentioned scheme. Many references have been received from MSMEs requesting extension of the benefits to include procurement of works in the scheme.

2. The matter has examined and it has been decided to make following amendments to this Department OM No. F.1/1/2023-PPD dated 11.04.2023:

Existing provision				Amended provision		
	2 (i)	232	Para 2 (i)			
SN		Eligibility condition	SN		Eligibility condition	
i	Nature of procurement eligible for the relief	Goods and	i	Nature of procurement eligible for the relief	All procurements.	
Para	2 (iii)		Para	2 (iii)		
SN	Parameter	Eligibility condition	SN	Parameter	Eligibility condition	
<b>:</b>	Nature of the supplier/ contractor eligible for the scheme	Registered as a Medium, Small or Micro Enterprise (MSME) as per prevalent scheme of Ministry of MSME on the date of claim by supplier/contractor.  MSME may be registered for any category of Goods	iii	Nature of the supplier/ contractor eligible for the scheme	Registered as a Medium, Small or Micro Enterprise (MSME) as per prevalent scheme of Ministry of MSME on the date of claim by supplier/ contractor.  MSME may be registered for any category.	

The date for submission of claims has also been extended to 31.07.2023. 3.

> (Kanwalpreet) Director(PPD)

Tel.No. 2309 3811; email: kanwal.irss@gov.in

To

1. Secretaries of all Ministries/ Departments of Government of India for information and necessary action. They are also requested to inform these provisions to all procuring entities under their administrative control.

2. Secretary, Department of Public Enterprises with a request to reiterate these

orders in respect to public enterprises.

3. Secretary, Department of Financial Services with a request to reiterate these orders in respect to public sector financial institutions.

4. Secretary, Ministry of MSME with a request to monitor the procuring entities for

implementation of the scheme.

5. Chief Secretaries/ Administrators of Union Territories

6. CEO/ GeM.

264-C, North Block, New Delhi. 15.06.2023.

### Office Memorandum

Subject: Vivad Se Vishwas I - Relief for MSMEs.

Attention is invited to this Department OM of even number dated 11.04.2023& 02.06.2023 wherein instructions were issued for providing certain benefits to the Micro, Small and Medium Enterprises (MSMEs)in the procurement contracts. This Department has received representation from MSMEs requesting extension of the benefits to earning contracts as wellin the scheme.

2. The matter has examined and it has been decided that alongwith the contracts/tenders for procurement of Goods, Services and Works, the scheme will also applicable to earning contracts as well.

(Kanwalpreet)
Director(PPD)
Tel.No. 2309 3811;
email: kanwal.irss@gov.in

To

 Secretaries of all Ministries/ Departments of Government of India for information and necessary action. They are also requested to inform these provisions to all procuring entities under their administrative control.

2. Secretary, Department of Public Enterprises with a request to reiterate these

orders in respect to public enterprises.

3. Secretary, Department of Financial Services with a request to reiterate these orders in respect to public sector financial institutions.

4. Secretary, Ministry of MSME with a request to monitor the procuring entities for

implementation of the scheme.

 Chief Executive Officer, Government e-Marketplace (GeM), 2<sup>nd</sup> Floor JeevanBharati Building, Janpath, New Delhi, e-mail: <a href="mailto:ceo-gem@gov.in">ceo-gem@gov.in</a>.

#### Vivad Se Vishwas I - Reliefs to MSMEs

#### **Frequently Asked Questions**

Q. No. 1. What is the last date of submission of claim.

Answer: 31.03.2024.

Q.No. 2. What should be the mode of submission of claim.

Answer: The claims have to be submitted on Government e-Marketplace (GeM) Portal. Only for non-GeM contracts of Ministry of Railways only, claim are to be submitted on IREPS Portal.

Q. No. 3. Whether Scheme is applicable to all type of procurements.

Answer: The Scheme is applicable to all type of procurements (i.e. Goods, Services and Works) including earning contracts (like sale of scrap, lease for parking space, sale of goods like coal etc.).

Q. No. 4. Whether the Scheme is applicable to contracts awarded outside GeM.

Answer: Yes, Scheme is applicable to all contracts, irrespective to mode of Procurement i.e. GeM/ Central Public Procurement Portal etc, subject to fulfillment of eligibility conditions as per Scheme.

Q. No. 5. Whether an MSME who obtained the contract without claiming to be an MSME is eligible for relief under the scheme.

Answer: Yes

Only, status of being an MSME is to be seen as on date of submission of claim.

Q. No. 6. Whether reseller/ trader/ agent registered as MSME are eligible for claim.

Answer: Yes. Such MSMEs are eligible for relief.

Q. No. 7. Whether the claim is eligible if original delivery period was prior to 19.02.2020 but extended without Liquidated Damages such as that delivery period now falls between 19.02.2020 and 31.03.2022.

Answer: Yes, such claims are eligible for relief.

Q. No. 8. Whether the claim is eligible if original delivery period was between 19.02.2020 and 31.03.2022 which was further extended without LD/ with LD beyond 31.03.2022.

Answer: Yes, such claims are eligible for relief, subject to fulfilling other eligibility criteria of the Scheme.

Q. No. 9. Whether the claim is eligible if original delivery period was between 19.02.2020 and 31.03.2022 which was further extended without LD/ with LD beyond 31.03.2022 and contract is still under execution.

Answer: Claim is eligible for relief, subject to fulfilling other eligibility criteria of the Scheme. (refer note iv of Para 3 of the Scheme)

Q. No. 10. If original delivery period was between 19.02.2020 and 31.03.2022 and actual delivery date/ completion date was beyond 31.03.2022, whether, the claim is eligible for relief.

Answer: The date of actual delivery/ completion is not relevant while evaluating a claim under the Scheme. Hence, such claim is eligible for relief, subject to fulfilling other eligibility criteria of the Scheme.

Q. No. 11. If LD was levied for non performance of Vendor, still the MSME is eligible of relief.

Answer: The relief under the Scheme is to be provided irrespective of the reasons for imposing LD, subjected to fulfillment of eligibility conditions of the scheme.

Q. No. 12 Whether an MSME not eligible for any benefit under the PPP-MSE Policy is also eligible for relief under the scheme.

Answer: Yes. Such MSMEs are eligible for relief.